

Winthrop Jeanfreau

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EDUCATION

Brigham Young University

Bachelor of Science: Economics

Minor in Digital Technology

- GPA 3.59
- Relevant coursework: Text Analysis, Machine Learning for Economics, Econometrics

Dec 2023

Provo, UT

SKILLS

- Stata
- Python (including machine learning and web scraping)
- Advanced Excel
- Dutch fluency

EXPERIENCE

Brigham Young University

Research Assistant, Web Scraping Team

- Use Python to scrape historic census data as a member of the web scraping team
- Consolidate, clean, and format data for use in a neural network machine learning model

Sep 2023–Present

Provo, UT

Business Credentialing Services, Inc.

Dutch-Speaking Analyst, Contractor

- Provide compliance analysis for corporate real estate management company
- Translate compliance documents for Dutch-speaking clients
- Provide customer service experience for niche client base

March 2020–Present

Provo, UT

International Compliance Analyst

- Analyzed insurance and legal documentation for 1000+ vendors and tenants among 7 major clients
- Reviewed bank, legal, and insurance documents for properties in 5 countries
- Raised compliance levels by upwards of 70% as the sole analyst for several clients

doTERRA, Ltd.

Customer Service Agent

- Answered 60+ calls or emails from Dutch customers daily
- Explained complicated policies in simple and easy-to-understand terminology
- Verified customer account compliance against company policy

April 2019–March 2020

Pleasant Grove, UT

VOLUNTEER EXPERIENCE

Church of Jesus Christ of Latter-day Saints

Missionary

- Supervised groups of 15+ colleagues to ensure teaching best practices and maintain morale
- Pruned fruit trees weekly at a local orchard to provide food for a local food bank
- Worked closely with native Dutch speakers and immigrants from the Middle East, Africa, and Asia

March 2017–March 2019

The Netherlands